

## COMPULSORY CHARGES

Should the vehicle be returned at the correct place and time on the agreed date in a unharmed condition we undertake to refund the balance of the deposit due to you within 21 - 30 days. In line with our contract please note that the following charges will be deducted:

* Cleaning Fee (Valet)	R750	
* Laundry (Per person)	R80	If applicable
* Refilling the Gas Bottle	R80	If applicable

## POSSIBLE CHARGES

In line with our contract, certain regulations are to be met and could result in additional deductions from your deposit if the conditions are not met. These costs will only be charged in the event of not complying with the contract and resulting in the following:

* Fuel (if you did not fill up)	Cost of the fuel receipt	
* Refueling fee	R500	Penalty
* Damages to accessories	Cost of repairs, parts & labor	(Including upholstery or equipment)
* Damage to Tyres or Rims	Cost of repairs, parts & labor	- Extreme Cover excluded
* Damage / Cracked Windscreen	Minimum R 350 to Maximum R 2500	- Extreme Cover excluded
* Accident Excess	Calculated by the insurer	
* Lost Keys	R1 500	
* Willfull damage / Negligence	Cost of Repairs, parts & labor	
* Damage to small for insurance	Cost of Repairs, parts & labor	Less than R 7500 (Min claim amount)
* Damage to the body or paint	Cost of repairs, parts & labor	
* Traffic Fines	Actual fine value	Speeding ect.
* Fine handling fee	R250	(Penalty)
* Vehicle returned or collected outside office hours or on public holidays or Sundays	R500	Office hours: MONDAY TO FRIDAY 08:00AM - 19:00PM SATURDAYS: 09:00AM - 14:00PM

\* **Mechanical or electrical failure as a result of incompetence, misuse, or acts of negligence including but not limited to the following:**

- Incorrect use of difflocks or using diff locks on hard surfaces
- Ceizing the engine or any component due to incorrect fuel or lubricant usage.
- Failure due to incorrect fluid levels not checked
- Excessive damage due to driving on restricted road surfaces or incorrect tyre pressure
- Damage to the gearbox due to the incorrect operation of the clutch, handbrake or transfer box
- Driving in low range or high range 4x4 at long intervals on high speeds or normal circumstance

**NOTE: ONLY 50PPM DIESEL TO BE USED!!!!**

g) Damaging of the clutch due to misuse

h) Electrical water damage (to electrical components)

If you look after our vehicle as if it is your own, you will not be guilty of any of the above :-)